

Implementing HR Acuity: A Guided Path to a *confident* Launch

A new system is a big step forward — we make it simple, clear and manageable from day one.

The HR Acuity Difference

At HR Acuity, we believe implementation should be a collaborative experience that sets your team up for long-term success. Every client is paired with a dedicated Implementation Manager who stays with you from kickoff through go-live and training. You're never passed from person to person; you have one trusted partner who truly understands your organization, your goals and your timeline.

How it Works

Typically, your team will connect with your Implementation Manager once a week for one hour over 4—12 weeks, depending on what you have purchased. Your Implementation Manager is always available via email if you need additional support, but these dedicated sessions make it easy to stay aligned as a team. You'll have set time to discuss challenges, celebrate wins and make progress together. With HR Acuity, you can rest assured knowing your implementation will be seamless. But don't just take our word for it:



"I tell every employee relations leader I know: **HR Acuity's implementation team is best-in-class.** They take care of every detail for you — so you can focus on what matters."

Desiree Coe, Employee Relations Partner, **Waymo**

Powered by Decades of Real-World Expertise

You'll never start from scratch. Our best-practice workbooks provide a strong foundation for your team, which you can then customize to fit your organization's needs. Here's how the workbooks help:



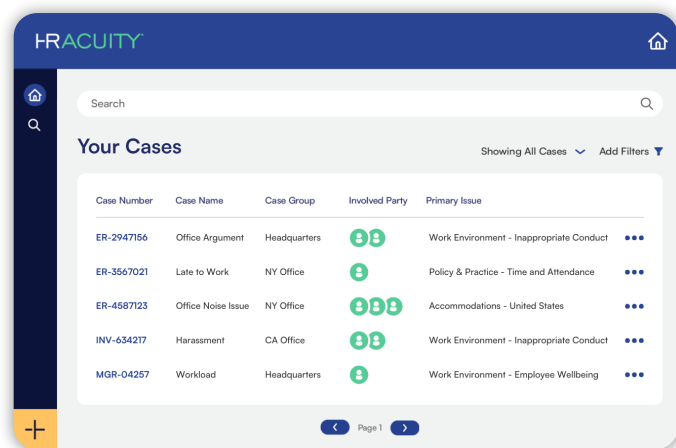
Each workbook contains multiple tabs, each representing a configurable area of HR Acuity



You can add, remove or adjust items on each tab to match your team's specific practices



The workbooks are designed to make customization easy, while still giving you a proven framework to start from



During your implementation sessions, we'll:

- Walk through the HR Acuity platform
- Show exactly how each decision appears in real workflows
- Ensure your choices are informed, practical and actionable, not theoretical
- Address questions and empower your team to move forward with confidence

Support Whenever You Need It

To support you between meetings, we provide access to our **Implementation Toolkit**: A centralized space with helpful best practice resources. It's available whenever you need a quick answer or a refresher. And if you need something more in-depth, your Implementation Manager is always happy to help.



Implementation at Your Pace

For smaller teams with lighter needs, our **Quick Start Program** offers a condensed implementation. You'll still have an Implementation Manager and best-practice guidance — just with a lighter configuration set and faster timeline tailored to about five users.

What to Expect: Quick Highlights

When you work with HR Acuity, you'll never walk alone — we're with you throughout the implementation process and beyond. Here's what to expect (at a glance):

Weekly working sessions with your Implementation Manager



Best-practice workbooks so you're refining, not starting from scratch



Live platform walkthroughs that connect decisions to day-to-day use



Early system access for key project team members



Responsive email support between meetings



Full access to our **Implementation Toolkit**



A smooth transition to Support and Customer Success at project completion



and **so much more!**

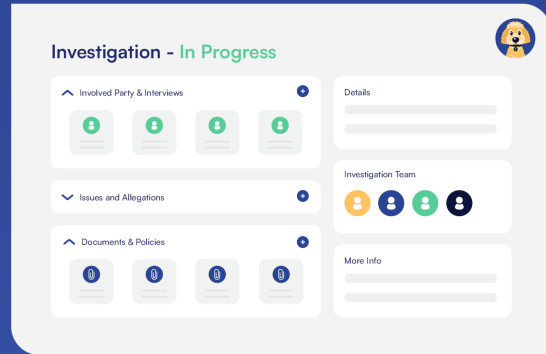


With HR Acuity, implementation is about so much more than turning the system on. It's about giving your team the structure, support and confidence to launch the right way and stay successful long after go-live.

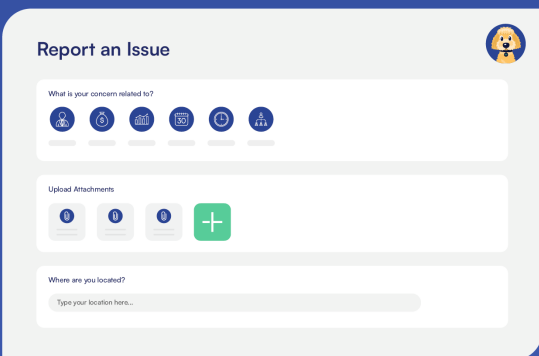
HRACUITY Platform



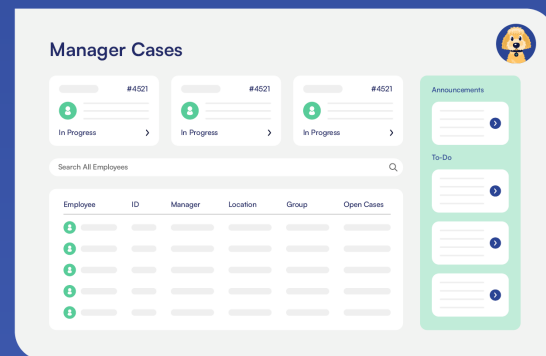
Case Management



Investigations



Speak-up Reporting



Manager Support

Analytics



RANKED 4.6 / 5 ON G2



The *Trusted Leader* in HR Case Management and Investigations Technology

Trusted by hundreds of top organizations, HR Acuity is the industry-leading platform for HR case management and investigations from intake through aftercare. Built on best practices and powered by advanced analytics, seamless integrations and defensible AI, HR Acuity helps you manage every issue with clarity and confidence. See it for yourself and [book a demo](#) today.

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