

CUSTOMER SESSION AGENDA

MONDAY, OCTOBER 27

9:30 — 10:00

Registration

10:00 — 10:30

Welcome Intro & What to Expect

10:30 — 12:15

HR Acuity's Roadmap & AI Innovation

Join the HR Acuity Product team for an inside look at what's next for our solution. Discover how AI is powering smarter employee relations, explore new benchmarking features and get an exclusive preview of upcoming enhancements. This is your opportunity to share feedback directly with the dev team—and a chance to help shape the future of HR case management.

12:15 — 1:00

Lunch

1:00 — 2:15

Customer Sharing: Best Practices, Adoption, Efficiency Gains

Hear from fellow customers on the strategies they're using to drive adoption, increase efficiency, leverage AI & automation and deliver impact. We'll kick off with a panel discussion on successful deployment and adoption, followed by breakout sessions to exchange actionable insights. Participants will leave with proven tactics to enhance efficiency and maximize the impact of their tools.

2:15 — 3:00

Networking

3:00 — 4:00

PIP Rollout: Demo, Metrics & Your Feedback

Many of you asked for it—now see what's new! We'll showcase the highly requested PIP functionality along with enhanced analytics and benchmarking features, giving you more actionable metrics than ever.

4:00

Closing

4:30

Meet in Lobby

5:00 — 7:00

Dinner/Activity

*Agenda subject to change.