

Grifols Saves *Millions of Dollars* in Litigation and Unemployment Payouts with HR Acuity



GRIFOLS

The Challenge

With insight from a previous health system that lacked continuity in record keeping and case management, the ER leader saw firsthand what a difference HR Acuity can make. At their previous role before joining Grifols, they noted that everything was piecemeal, with data living in Word or Excel documents.

Every case felt like a scavenger hunt because there wasn't any centralized record keeping or proper documentation to mitigate risk according to employment law. There weren't any processes in place to mitigate Department of Labor concerns, or to ensure that the organization was abiding by their own policies and practices.

After moving over to Grifols, the ER leader was bracing for this level of chaos, but was pleasantly surprised. Grifols had just implemented HR Acuity in 2018 when this leader joined and noticed a stark change beginning.

The Grifols HR Team quickly gained momentum and created their Employee Relations Service Center, a service call center enabling employee, management, and ethics reporting.

From these calls cases were built in HR Acuity and automatically assigned to an ER specialist. Nothing was falling through the cracks.

The ER team loved how intuitive the platform was and how it ensured all necessary actions were taken before a case was closed. It also allowed senior leaders to review cases to continually learn and guide necessary changes to policies or procedures.

The Results

Streamlined Case Management and Risk Mitigation

Grifols leveraged HR Acuity to centralize documentation, ensuring compliance with employment laws and saving millions in claims through thorough, defensible records.

Proactive Insights Driving Organizational Growth

HR Acuity empowered Grifols' senior leaders with comprehensive reporting, enabling them to identify strengths, address concerns, and refine policies for a healthier workplace.

Empowered and Connected ER Teams

By implementing HR Acuity, Grifols fostered team collaboration, boosted confidence, and equipped ER leaders with tools to work efficiently and share best practices.

The Solution

After implementing HR Acuity, Grifols became a stronger, healthier, more connected organization. Senior leaders appreciated the reporting that gave them keen insights from every angle, helping them identify areas of strength as well as concern. The Grifols legal partners love the HR Acuity platform because it has been proven to mitigate risk.



We evaluated other ER solutions and HR Acuity just surpassed them all.

Documents are now very well organized and demonstrate exactly what actions were taken and when. The ER leader stated that “HR Acuity has without a doubt saved us millions of dollars in claims because we have thorough documentation to back up any decisions we’ve made.” They also noted increased team building and boosted confidence levels. Their leaders now feel empowered to do their work with ease and confidence as they share best practices and build skills together using what they have learned while using HR Acuity.

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