CUSTOMER SESSION AGENDA

TUESDAY, SEPTEMBER 24

8:30 a.m. — 9:00 a.m.

Registration

9:00 a.m. — 9:30 a.m.

Welcome, Intro & What to Expect

9:30 a.m. — 11:30 a.m.

Unveiling the Next Generation of the HR Acuity Platform

See an in-depth exploration of HR Acuity's enhanced platform. Discover our revamped ecosystem, experience our refreshed user interface. Delve into the latest advancements in AI, updated analytics and our comprehensive investigations process. Bring your questions and get ready to see how HR Acuity is transforming Employee Relations!

11:30 a.m. — 11:45 a.m.

Break

11:45 a.m. — 12:30 p.m.

Customer Experience: Real-World Use Cases for HR Acuity

Join HR Acuity customers, both seasoned and new, as they share their experiences and insights. Discover the lessons they've learned and the best practices they've implemented. Engage in interactive pair-up sessions to exchange valuable tips and strategies for maximizing the benefits of HR Acuity's solutions.

12:30 p.m. — 1:30 p.m.

Lunch & Learn with Customer Success

Enjoy a relaxed lunch while getting to know your Customer Success Manager and network with fellow attendees. Groups will be paired with their CSM, providing a unique opportunity to build stronger relationships, share insights and discuss how we can support your success with HR Acuity. Bring your appetite and your curiosity for an engaging and productive session!

1:30 p.m. — 3:30 p.m.

[Workshop] Innovate 2025: Shaping the Future Together

Participants will have the chance to provide input and share their vision for the future of HR Acuity. Collaborate with fellow customers and our team to shape the features and enhancements that will drive success in your organization. Your insights are crucial in helping us create the next generation of solutions tailored to your needs.

3:30 p.m.

Closing

4:45 p.m.

Meet in lobby for shuttle to dinner

5:00 p.m. - 7:30 p.m.

Customer Dinner at Uncorked Kitchen

Join us for an evening of dinner and networking. Savor gourmet dishes while mingling with fellow customers in a fun and relaxed atmosphere. It's the perfect way to unwind and make connections.